

ATEL AIR HOME COMFORT SURVEY

If we have recently installed some new Home Comfort equipment in your house, we would like to know how you feel we rank in the following areas.

Please fill this out and fax to 613-535-2832. Thank you for helping ATEL Air serve you better!

Please select your choice for each:

1. What was your level of satisfaction with the installation experience from sales through to installation start up?
 - 5 - Excellent
 - 4
 - 3
 - 2
 - 1 - Poor
2. Was the sales consultation process satisfactory?
 - 5 - Very satisfied
 - 4
 - 3
 - 2
 - 1 - Not satisfied
3. Did everyone at ATEL Air treat you the way you wanted to be treated?
 - 5 - Strongly agree
 - 4
 - 3
 - 2
 - 1 - Strongly disagree
4. Overall how satisfied are you with the verbal and written communication between ATEL Air and yourself?
 - 5 - Very satisfied
 - 4
 - 3
 - 2
 - 1 - Not satisfied

5. Did we protect your home and leave it neat and tidy?

5 - Strongly agree

4

3

2

1 - Strongly disagree

6. Were you satisfied with the quality of the work performed, do you feel you got value for your money?

5 - Very satisfied

4

3

2

1 - Not satisfied

7. Would you recommend ATEL Air to friends and family?

5 - Definitely

4

3

2

1 - Never

Full Name: _____

Email Address: _____

Comments: _____
